

From: OBrien Rouse [mailto:obrienrouse2007@yahoo.com]

Sent: Wed 7/11/2007 5:46 PM

To: [REDACTED]

Subject: Spam: Possible spamReasons for resignation

Dear Sir,

We are sorry that we were unable to reach you by phone. The following list are the reasons for our resignations as clinical nurses at Eloy Detention Center, AZ.:

- 1 When we were first hired we were promised 2 things regarding scheduling - A) Three, 12 hour day shifts. We took this job, for days only and understood that we would not be working any nights. B) These days would be scheduled together, as we car pooled the great distance from our homes to Eloy Detention. The reality was, the staffing patterns changed every four weeks and with the new schedule came new rules. The last set of rules were, ONLY 1RN and 1LPN 12 shift per day. Needless to say, this made it very difficult for us to schedule shifts together (RN's schedule was separate from the LPN's).
- 2 Intake, never staffed with enough people. In report they would say 5, but that could easily change to greater than 100, non-English speaking, sick and injured frightened people. The translating phone service could take 20 - 30 minutes per person. Rarely would more than one person be assigned this task. If you were lucky and spoke Spanish, it would go somewhat faster for you. Now, DPHS are requiring us to perform X-rays, without an appropriate length of training time. One of the RN's called the AZ Board of Nursing about this. The Board said absolutely not. The Clinical Director called The AZ Board of Nursing and informed the Board, that Eloy Detention was a Public Health Facility and that they were exempt from the rules.
- 3 Severe Nursing shortage on nights and weekends! Nights, everyday of the week, 2 nurses. Saturdays (day 12 hours) 3 nurses and at least 1 was an RN. Sunday (day 12 hours) 1 RN and 1 LPN for 1500 detainees (and no, they did not always SLEEP at night!)

- 4 Not getting paid ER wages, for ER work in the middle of nowhere, with no knowledgeable DOCTOR present. In Fact all of the Nurses had different wages. There are LPN's making more money than a seasoned RN.
- 5 The Medical Director for these reasons:
 - A) Stopped or changed stable psych patients medications, as a cost saving measure. Causing unmanageable behavior and suicide attempts.
 - B) Treated people according to skin color, weight and size.
 - C) Extremely disrespectful to staff and detainees.
 - D) Made her own rules, that changed hourly - depending on what needed micro-managing.
 - E) Verbally attacked and abused staff and detainees- regularly.
- 6 No Pharmacy and minimal stock after 5pm on Fridays, until 9am on Mondays (providing it isn't a holiday weekend)! One Pharmacist and his one Tech, process over 4000 prescriptions a month. They try their best to have thing complete before they leave on Friday. However, serving 1500 people is an impossible task.
- 7 Running KOP's to units where detainees are capable of coming to pick them up. This task is usually assigned to the dark skinned LPN's.
- 8 Too many KOP's and OTC's allowed in the hands of the detainees. Disaster waiting to happen.
- 9 Med-carts designed to work indoors, used on black top, to do sick call on the pods. Steering a fully loaded tractor-trailer rig in a sudden snow storm is easier! There will be industrial injuries out of this, as the RN's complain about sore arms and backs.
- 10 Medical records was an incredible nightmare, and got worse with each passing day - not medical records staffs fault. They are being directed by Public Health Officer [REDACTED] in Washington, D.C.
- 11 Total disorganization. There was NEVER a TEAM effort. There was always a clear division of Uniforms and civilians, (Even the RN's, civilian Doctor and Nurse Practitioner were treated badly, if they were not DPHS.) There were 3 uniformed souls that were ostracized for being compassionate and actually treating there civilian peers with respect.
- 12 The constant scrutiny by Homeland Security - the initial clearance and the on going monitoring, not knowing if this is the day you will be walked out, because you are deemed a threat to your country, is not a healthy atmosphere to work in. This is certainly not any job security!

Sincerely,

Patricia O' Brien, RN CBS